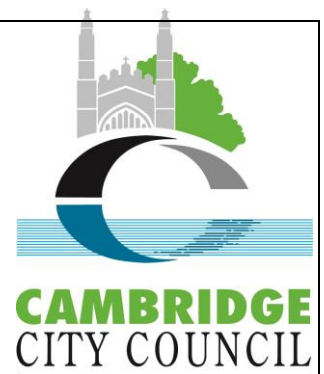


Environmental Report



Cambridge East Area

[Covering the wards of Abbey, Coleridge, Petersfield and Romsey]

Period of: September 2018 to February 2019

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1. Introduction

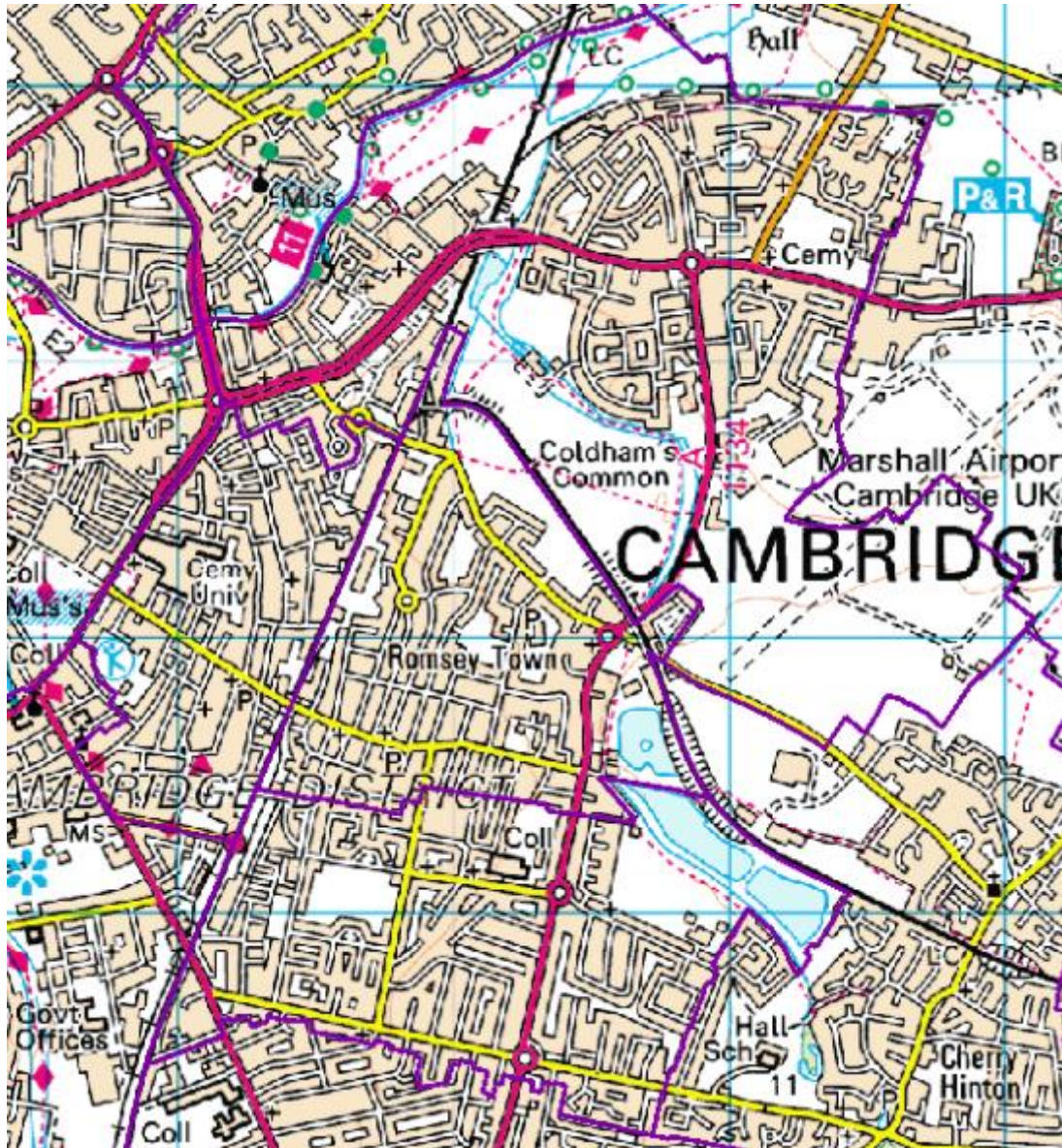
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Dog Warden Service – works to deal with dog fouling and stray dogs across the city
 - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints ,

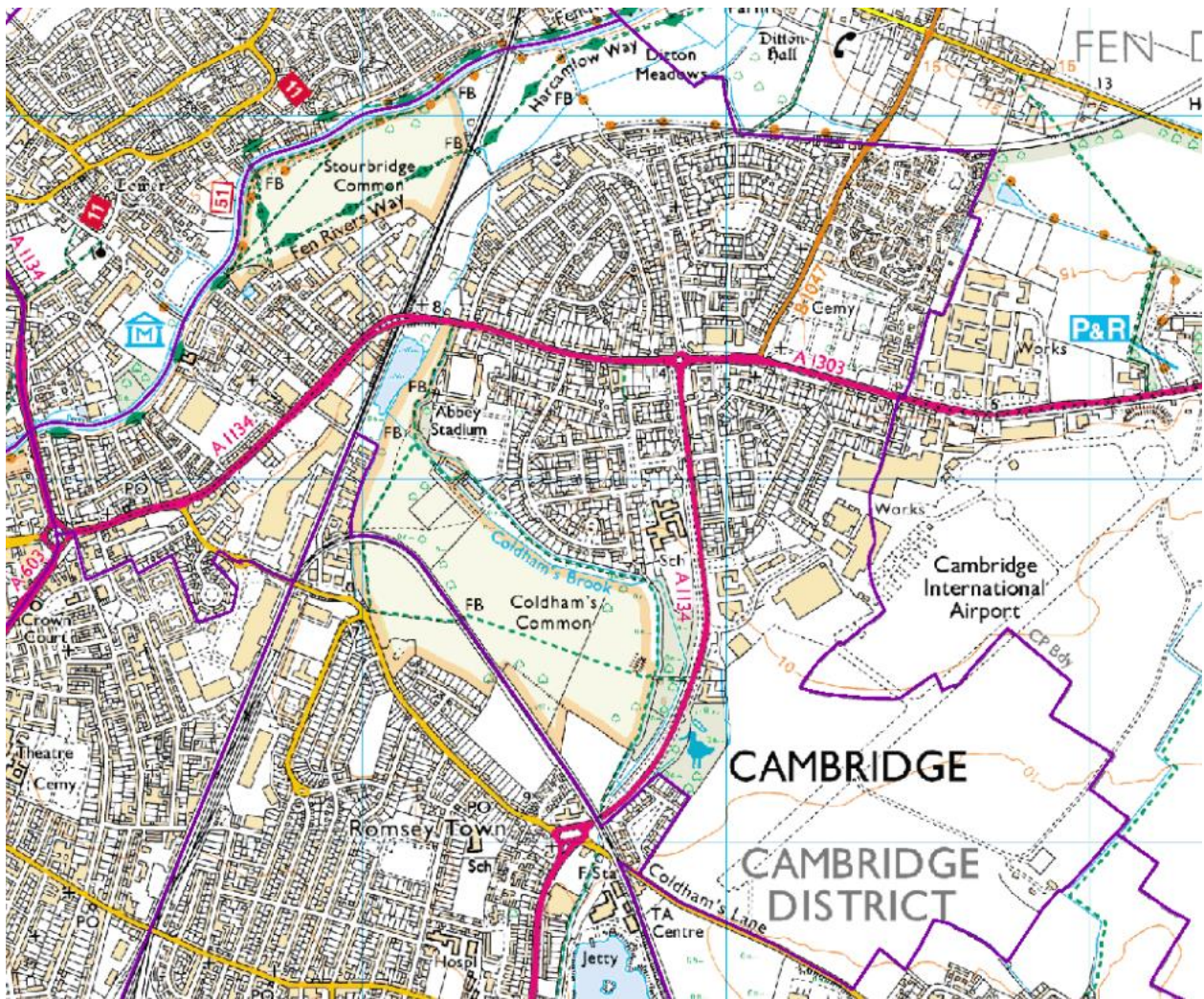
2. East Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile: Abbey

Map



Community Engagement team



The Community Engagement Team worked with Community Payback to undertake some works on the Wadloes Road area and edged a number of pavements in November.

In December work was completed on cutting back overgrowing vegetation and litter picked around the car parks at Abbey Pool.



In September a volunteer litter pick was completed on Stourbridge Common, and also the Community Engagement Area Ranger held a pop up volunteer recruitment stall on Stourbridge Common in February.



If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Chris Clements.

Dog Warden Service

Regular patrols of the open spaces conducted in this area with a particular focus on Stourbridge Common, Barnwell West Nature reserve, Ditton Field's recreation ground, Dudley Road recreation ground, Thorpe Way Recreation ground and Peverel Road Recreation ground.

Fouling: Reports of fouling received from customers include:

- Ditton fields reported by housing officer, issue with fouling in the area. Suspect identified and advice and solutions provided, problem resolved.
- Ekin Road flats reports of fouling, site visited by dog warden and all properties carded with fouling information. Suspect identified and a warning letter was sent. With continued monitoring and in conjunction with housing officer the situation has been rectified.

Dog Control:

- Thorpe Way and Jack Warren Green open spaces areas: reports received from customers of an intimidating dog and increased fouling in the area. No suspect identified, however after patrols were increase, fouling improved and no further reports relating to dogs received.
- Helen Close: referral from ASB team reporting multiple dogs at one residence causing distress to residents especially when out in the front garden all at once. Home visited with advice and guidance given. Working in partnership with the Housing Officer monitoring continues.
- Whitehill Road: Customer reports dogs roaming loose, dog warden patrols have been increased in the area and the investigation is on-going.

Stray Dogs: Five stray dogs found by the public, contained and picked up by the service for this period. Subsequently two letters sent to owners requesting their dog's microchip details are updated. The requests were complied with.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

Enforcement team

Abandoned Vehicles: During this period a total of 24 inspections were carried out, this resulted in 15 seven day notices being issued, of which only one resulted in the vehicle being removed by the council contractor.

Domestic Waste: 31 inspections were carried out during this period for issues relating to domestic waste, this resulted in 15 warning letters sent out and fixed penalty notices being issued for the offence of fly tipping and for domestic littering.



Community Protection Notices: There has been one breach of a community protection notice which had been issued to an Estate Agent for illegal advertising, a fixed penalty notice was issued for the breach and has since been paid.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Mark Mehaffey.

Operations service

We have continued with our high level of focus to remove litter from the fast food and retail outlet hot spots across the area. The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. Our team have been targeting areas that require deep cleaning and in need of attention by exception.

The whole team have been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across the ward with Ekin Road and Ann's Road being identified as particular hot spots.

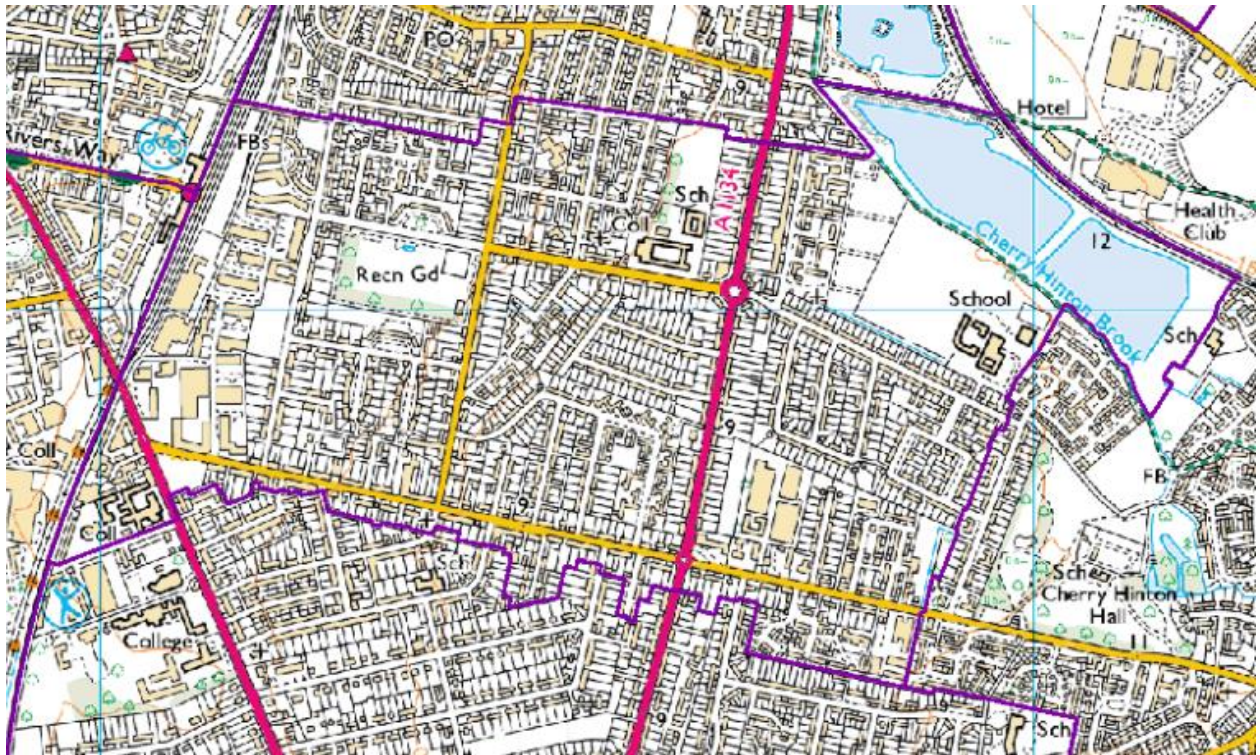
We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season.

Over the course of March our ground's maintenance team will start preparing for and commencing grass cutting season.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Coleridge

Map



Community Engagement team

The Area Ranger worked with Community Payback to undertake a number of works of Coleridge, which included:

Path edging and overgrowing vegetation cutbacks on Davy Road:



Cutback and edging of a communal garden area of Golding Road:



Cutbacks and pavement edging at Fanshaw Road communal areas, as well as pavement edging at Ashbury Close:



Upcoming works are planned to continue more pavement edging in Ashbury Close.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Chris Clements.

Dog Warden Service

Regular patrols of the open spaces conducted in this area with a particular focus on Coleridge road recreation ground, Ashbury Close Recreation ground and Lichfield Road Recreation ground

Fouling: No reports from customers received.

Dog Control: Coleridge recreation ground Three report received across the period of dog on dog attacks: In the first case the dog was reported to be out of control and intimidating, the suspect was identified and the owner given advice and education and on-going monitoring and support. In the second case the suspect was identified, advice and education provided and has been complied with, no further issues in this case. In the third case the suspect not identified to date, however increased patrols have been conducted and the investigation continues.

Stray Dogs: Two stray dogs found by the public, contained and picked up by the service for this period. Microchip warning letters have been sent requesting owners details to be updated which have been complied with.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

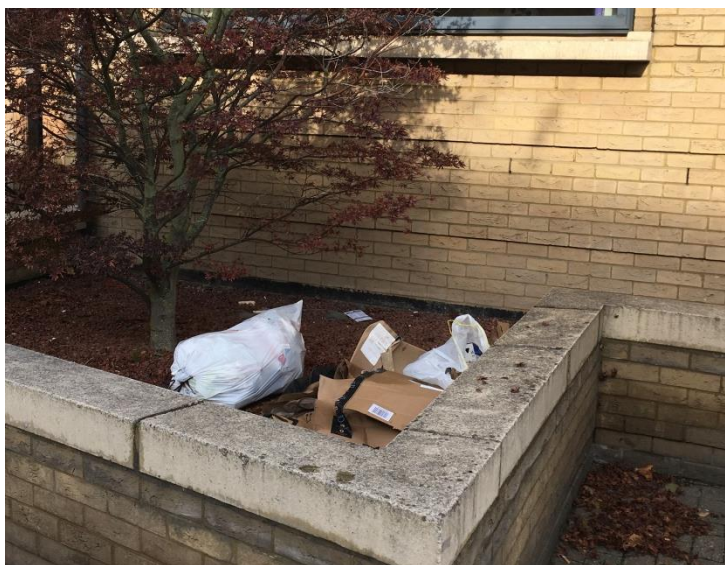
Enforcement team

Abandoned vehicles: During this period a total of 14 inspections were carried out, this resulted in 11 seven day notices being issued, which resulted in three vehicles being removed by our contractor, two have since been destroyed, and one fixed penalty notice was issued for abandoning a vehicle on the public highway which was subsequently paid.



Domestic Waste: 14 inspections were carried out during this period for issues relating to domestic waste, this resulted in three warning letters being sent out and a fixed penalty for domestic littering being issued.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.



Operations service

During this period, we have been busy clearing all the leaf fall in the area with the ground's maintenance team. The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. Our team have been targeting areas that require deep cleaning and in need of attention by exception.

Our graffiti team have been tasked with the continual removal of affected street furniture, with Rustat Road being identified as a specific hot spot.

Over the course of March our ground's maintenance team will start preparing for and commencing grass cutting season.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

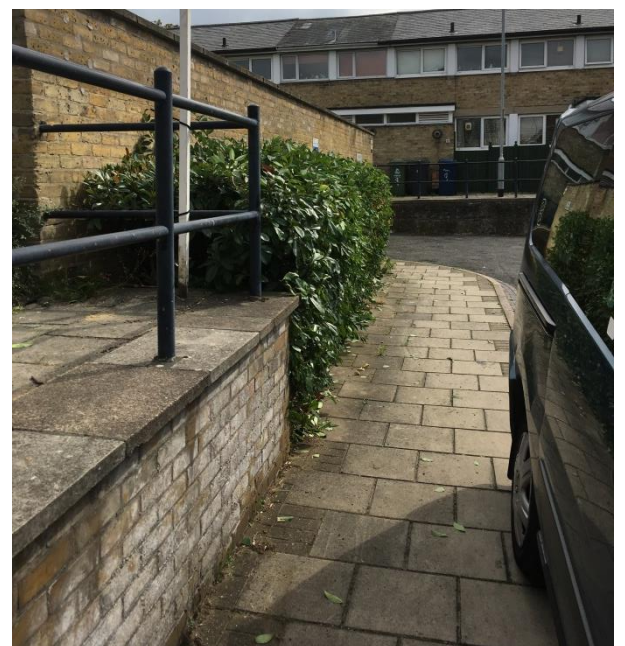
Ward Profile: Petersfield

Map



Community Engagement team

Work has been completed by the Community Engagement Team and Community Payback across the ward. Work that has been done includes pavement edging and overgrown hedge cutbacks in Staffordshire Street area communal gardens.





Other works completed included pavement works in Mill Road Cemetery.

Work is planned for St Matthews Piece to repaint some of the play equipment and cut back / deep clean the recreation ground.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Chris Clements.

Dog Warden Service

Regular patrols of the open spaces conducted in this area with a particular focus on Petersfield Recreation ground, Mill Rd Cemetery and St Mathew's Piece. No reports received from customers for fouling or dog control issues for this area.

Stray Dogs: One stray dog found by the public, contained and picked up by the service for this period.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

Enforcement team

Abandoned Vehicles: During this period a total of 11 inspections were carried out, this resulted in 7 seven day notices being issued, which resulted in two vehicles being removed by the council's contractor, one has since been destroyed.



Domestic Waste: 74 inspections were carried out during this period for issues relating to domestic waste, this resulted in 40 warning letters sent out and fixed penalty notices being issued for the offence of fly tipping along with a number of fixed penalties for domestic littering.



Commercial Waste: Three investigations into commercial waste issues were carried out which resulted in warning letters being sent to the businesses concerned

Community Protection Notices: There have been two breaches of a community protection notice which had been issued to an Estate Agent for illegal advertising, fixed penalty notices were issued for the breach and both have since been paid.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Andy Hine or Steve Phillips.

Operations service

We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season.

Our graffiti team have been tasked with the continual removal of affected street furniture, with Mill Road being identified as a specific hot spot.

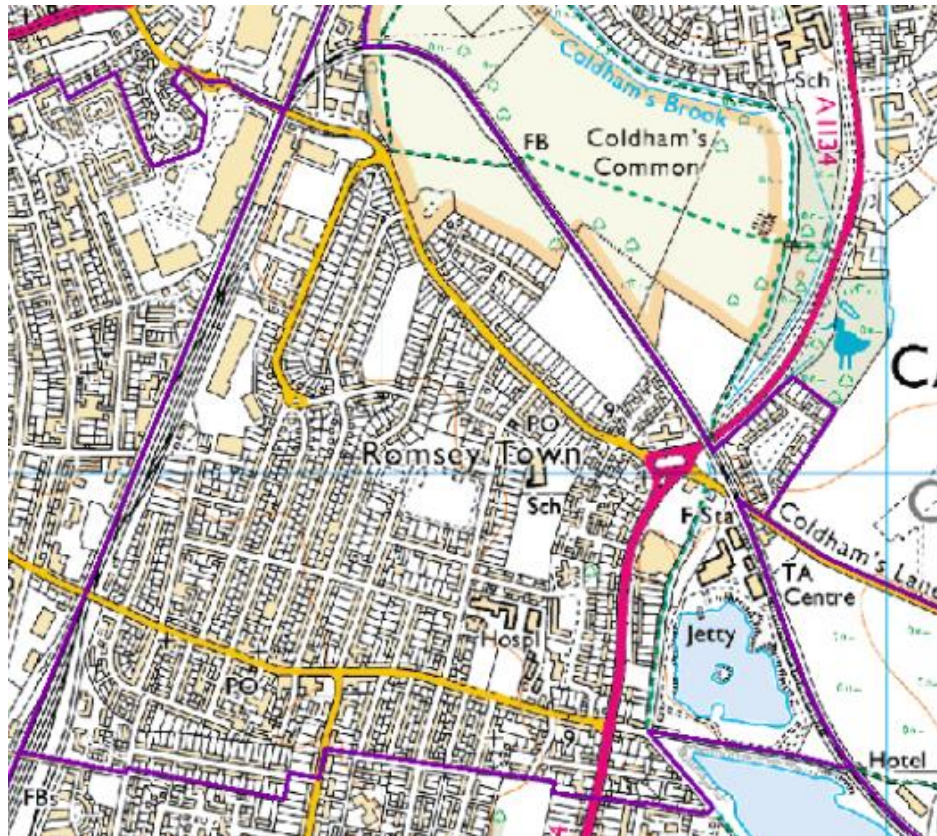
The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. Our team have been targeting areas that require deep cleaning and in need of attention by exception. We have continued with our high level of focus to remove litter from the retail hot spots across this area.

Over the course of March our ground's maintenance team will start preparing for and commencing the grass cutting across Petersfield.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Romsey

Map

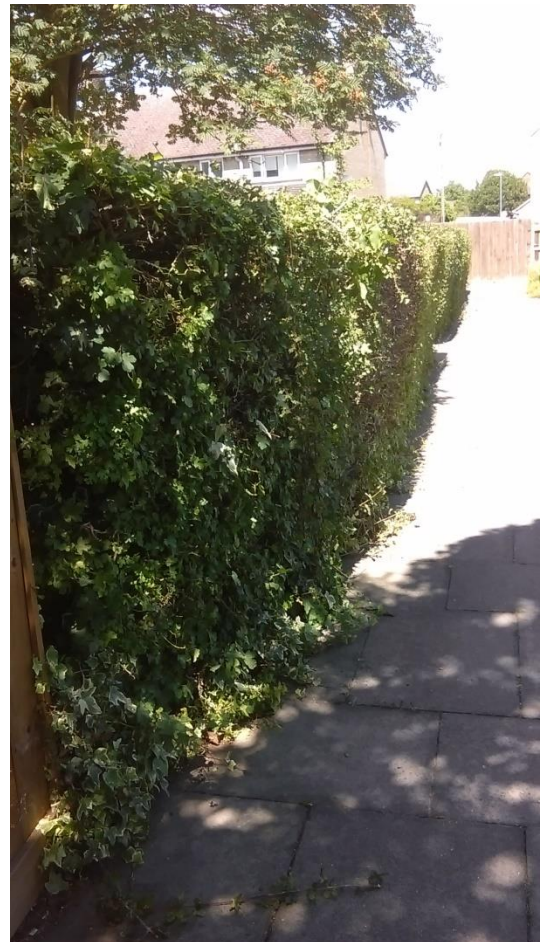


Community Engagement team

In this ward works with the Community Engagement Team and Community Payback work has been completed which included tidy up of brambles on Wycliffe Road.

Upcoming work is planned to cut back the alleyways on Seymour Street.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Chris Clements.



Dog Warden Service

Regular patrols of the open spaces conducted in this area with a particular focus on Coldhams Common and Vinery Road recreation ground.

Fouling:

- One report of fouling received from a customer on Cyprus Road. The suspect has been identified, and a warning letter issued and monitoring continues.
- One fixed penalty notice issued for breach of the Public Spaces Protection Order for dog control, where the dog owner/handler failed to pick up dog faeces immediately in November at Coldhams Common.

Dog Control: On Coldhams Common, one report received of a dog on dog attack, where the suspect was report to be with an intimidating dog identified. Given advice and education including a referral to Wood Green outreach team along with an instructional warning letter issued to keep dog on a lead and under control in a public place at all time, which has been complied with. Second report for Coldhams Common received, regarding a report of dogs out of control, patrols have been increased but to date unable to trace suspect.

Stray Dogs: One stray dog found by the public, contained and picked up by the service for this period.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

Enforcement team

Abandoned Vehicles: During this period a total of 31 inspections were carried out, this resulted in 20 seven day notices being issued, of which only one resulted in the vehicle being removed by the council contractor.

Domestic Waste: 23 inspections were carried out during this period for issues relating to domestic waste, this resulted in three warning letters sent out and a fixed penalty notice being issued for the offence of fly tipping.



Community Protection Notices: There has been one breach of a community protection notice which had been issued to an Estate Agent for illegal advertising, a fixed penalty notice was issued for the breach and has since been paid.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

Operations service

The whole team have been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across Romsey with Marmora Road and Wycliffe Road being identified as particular hot spots.

The street cleansing team have been sweeping all the main roads and residential areas of detritus and completing deep cleaning as we go around the ward.

Our graffiti team have been tasked with the continual removal of affected street furniture, with Coldhams Lane being identified as an area of concern.

We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season.

Over the course of March our ground's maintenance team will start preparing for and commencing the grass cutting season

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Tree Team Update:

Citywide updates from the Tree team

1. Tree Protection:

- Improvements to statutory tree protection service
 - Quality review of digitized TPOs in process
 - Proforma tree work application communications redrafted
- On-going statutory tree protection
- 45 TPOs served in 2018

2. Tree Management:

- Proactive inspection of parks trees in Market, Trumpington, Queen Edith's and Coleridge of city complete – maintenance underway
- Street trees maintenance in Arbury complete, Kings Hedges – complete, East Chesterton – to be completed in the New Year.
- Byron's Pool woodland inventory completed.
- Trees already planned for planting this year – 291. Hills Rd planting scheme (43 trees) complete
- Baby trees awarded this year 295 (to be collected in Feb)
- Planting establish rate of 83% demonstrating success of public watering scheme.

3. Enhancement:

- Interactive tree trail at Cherry Hinton Hall underway, new scheme being developed at Accordia
- Final phase of 'Free Trees for Babies' scheme upgrade complete and working
- Partnership with Trees 4 Cities to deliver school planting and engagement programme at The Spinney in progress.
- Trees web pages under redevelopment

Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of October to December 2018):

- Shortlisted for the Community Sweep project at LARAC (The Local Authority Recycling Advisory Committee) on 10th October.
- Visit made to Wiser Recycling 24th October to agree arrangements for them to manage small appliances taken from Greater Cambridge Shared Waste Service underground WEEE banks. Once collections are established the service can look at other locations where banks can be placed.
- Carbon neutral report filmed by ITV at Greater Cambridge Shared Waste Service underground bin site at Aura on 7th December <https://www.itv.com/news/anglia/2019-01-03/aiming-to-be-britains-first-carbon-neutral-council/>
- Implementation of monthly green bin collections in the city from December 2018
- Removal of recycling bins at Waitrose and Tesco's in the city has resulted in no reports of contamination or fly tipping during this period.
- Attended Plastics Oceans event at Grantchester residents forum – talk on recycling focussed on plastic use on 12th October.
- Recycling Talk delivered to Camsight visually impaired group on 19th October.
- Volunteer for Cambridge event 20th October to encourage recruitment of volunteers.
- Plastics training event delivered to Recycling Champions and staff on 31st October.
- Gonville and Caius College – sustainability event – recycling and trade waste talk delivered 2nd November.
- World toilet day – City 2 Sea and Anglian water campaign to reduce plastic pollution in sewages – community engagement event delivered in partnership 19th November
- Winter Fair Mill Road stand in December to promote recycling 1st December.

3. Environmental and Waste Data

Public Realm [East Area]

| Period | Activity | Total number of incidents | Ward | | | |
|-----------------------|-----------------------|---------------------------|---------------------------|-------------------------|----------------------------|---------------------------|
| | | | Abbey | Coleridge | Petersfield | Romsey |
| Sept 2017 to Feb 2018 | Fly tipping | 201 | 65 | 43 | 51 | 42 |
| Sept 2018 to Feb 2019 | | 214 | 70 | 22 | 74 | 48 |
| Sept 2017 to Feb 2018 | Needles | 1080 | 426 needles (3 instances) | 1 needle (1 instance) | 337 needles (25 instances) | 316 needles (6 instances) |
| Sept 2018 to Feb 2019 | | 340 | 18 needles (3 instances) | 6 needles (3 instances) | 150 needles (18 instances) | 166 needles (9 instances) |
| Sept 2017 to Feb 2018 | Fixed penalty notices | 24 | 3 | 3 | 17 | 1 |
| Sept 2018 to Feb 2019 | | 36 | 6 | 2 | 25 | 3 |

Summary of public realm data:

Fly tipping:

- Of the 70 reports for fly tip in the Abbey ward, ten came from Dennis Road, seven from Ann's Road, and five each from Ekin Road and Riverside; no other particular trends with types of fly tipped material were identified in this period. In Coleridge, there were repeat incidents at Davy Road area and Perne Road and no other trends for fly tipping in this ward were identified. In Petersfield the majority of waste was fly tipped in and around the Mill Road area; in particular repeat incidents were found at Gwydir Street (10), Sleaford Street (13), Covent Garden (4) and Mill Road (8). No patterns of repeat offences have been identified. Repeat fly tips were found in Cromwell Road (5) and Marmora Road (4) areas of Romsey. No patterns of repeat offences have been identified.

Needles:

- **Abbey:** Ten needles were removed from near a bridge on Coldhams Common in October, four needles were removed from outside a shop in Newmarket Road – near the subway / roundabout in October and four needles were removed from St Bartholomew's Court in September.
- **Coleridge:** Two needles were removed from a pathway at Hobart Road in January, two needles were removed from outside a bank on Clifton Road in November, and two needles were removed from near a garage block on St Thomas's Road in September.
- **Petersfield:** In Mill Road Cemetery during the period, the following needles were removed; fifteen needles were removed from near the monument in Mill Road Cemetery in February, fifteen needles were removed from near a grave in December, five needles were removed from near the sculpture in Mill Road Cemetery in December, eight needles were removed from near a wall in in October, two needles were removed from the south side in October, six needles were removed in October and two needles were removed from near a wall in Gwydir Street backing on to Mill Road Cemetery in November. In other areas across the ward, twelve needles were removed from near bins in an alleyway on Edward Street in February, six needles were removed from the rear of Cherry Trees Age UK Property in St Matthews Street in January, four needles were removed from outside a property at Gwydir Street Enterprise Centre in November, six needles were removed from a bin store at Hilderstone House in Staffordshire Street in November, four needles that were in a cloth bag in a wheelie bin in Bradmore Lane were removed in November and one needle was removed from in bushes at Bradmore Court in September. Six needles were removed from the front of St Barnabas church on Mill Road in October, three needles were removed from under the cycle bridge at Devonshire Road in October, four needles were removed from Caroline Place in September, 50 needles were removed from in bushes between St Matthews Primary school & café in September, and one needle was removed from a bin store at St Barnabas Road in September.
- **Romsey:** Three needles were removed from the entrance road to Sainsbury's goods entrance on Brooks Road in February, 48 needles were handed in to a health Centre at Brookfield's on Seymour Street in February, 55 needles were removed from an alleyway in Thoday Street in January, one needle was removed from outside a dentist on Seymour Street in January, three needles were removed a passageway on Thoday Street in January and 20 needles were removed from a pathway leading to Seymour Street in December. One needle was removed from near a property in Wycliffe Road in October, 30 needles were removed from outside a block of flats at Coldhams Grove in September and five needles were removed from outside the old Ridgeon's site in Cromwell Road in September.

Fixed penalty notices:

Fixed penalty notices issued across the period includes two for littering, two for abandoned vehicles, twenty for domestic waste, three for small scale fly tipping, two for breach of statutory notices for waste (businesses), three for commercial litter, one for dog fouling and three for illegal advertised estate agent boards.

Private Realm [East Area]

| Period | Activity | Investigations | Treatments Carried out | Informal Action / Written Warnings | Statutory Notices Served | Legal Proceedings |
|-----------------------|--|------------------|------------------------|------------------------------------|--------------------------|-------------------|
| Sept 2017 to Feb 2018 | Pest Control | NA | 134 | NA | NA | NA |
| Sept 2018 to Feb 2019 | | | 139 | | | |
| Sept 2017 to Feb 2018 | Refuse and waste complaints | 17 | NA | 1 | 0 | 0 |
| Sept 2018 to Feb 2019 | | 8 | | | 1 | 0 |
| Sept 2017 to Feb 2018 | Other public health interventions ² | 15 | NA | 1 | 0 | 1 |
| Sept 2018 to Feb 2019 | | 19 | | | 0 | 0 |
| Sept 2017 to Feb 2018 | Noise complaints | 230 ³ | NA | 1 | 7 | 1 |
| Sept 2018 to Feb 2019 | | 215 ³ | | | 6 | 0 |
| Sept 2017 to Feb 2018 | Private Sector Housing interventions | 60 ⁴ | NA | 1 | 15 | 1 |
| Sept 2018 to Feb 2019 | | 65 ⁴ | | | 9 | 1 ⁵ |

¹ All complaints will generally have at least one such action.

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

³ Where multiple complaints have been received from one person these have only be counted as one complaint

⁴ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

⁵ Fixed penalty notice

Waste and Recycling Data [Great Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

| Activity | Q1 Apr-Jun | Q2 Jul-Sep | Q3 Oct-Dec |
|--------------------------------|------------|------------|------------|
| Recycling rate – dry recycling | 56.31% | 51.52% | 50.29% |
| Recycling rate – composting | 35.33% | 28.29% | 26.11% |
| Amount collected for disposal | 43.69% | 48.48% | 49.71% |

Number of collection completed as scheduled:

This shows the number of bin that were collected as scheduled (in number and a % and therefore the amount also missed).

| Quarter | Missed | Possible | Actual | % Missed | % Collected |
|----------|--------|-----------|-----------|----------|-------------|
| 18-19 Q1 | 5,440 | 2,004,009 | 1,998,569 | 0.27% | 99.73% |
| 18-19 Q2 | 7,075 | 2,006,140 | 1,999,065 | 0.35% | 99.65% |
| 18-19 Q3 | 2,662 | 2,036,182 | 2,033,520 | 0.13% | 99.87% |

| Month | Missed | Possible | Actual | % Missed | % Collected |
|--------|--------|----------|---------|----------|-------------|
| Apr-18 | 1,519 | 646,394 | 644,875 | 0.23% | 99.77% |
| May-18 | 1,940 | 675,172 | 673,232 | 0.29% | 99.71% |
| Jun-18 | 1,981 | 682,443 | 680,462 | 0.29% | 99.71% |
| Jul-18 | 4,047 | 680,227 | 676,180 | 0.67% | 99.33% |
| Aug-18 | 2,319 | 708,967 | 706,648 | 0.33% | 99.67% |
| Sep-18 | 709 | 616,946 | 616,237 | 0.11% | 99.89% |
| Oct-18 | 1,128 | 704,620 | 703,492 | 0.16% | 99.84% |
| Nov-18 | 868 | 682,443 | 681,575 | 0.13% | 99.87% |
| Dec-18 | 666 | 649,119 | 648,453 | 0.10% | 99.90% |

4. Key contacts

| Area | Contact | Telephone Number | Email |
|---|-----------------------------|------------------------------|--|
| Area Ranger | Chris Clements | 01223 458282 | chris.clements@cambridge.gov.uk |
| Enforcement (Coleridge and Romsey) | Tony Durman | 01223 458282 | Tony.durman@cambridge.gov.uk |
| Enforcement (Abbey) | Mark Mehaffey | 01223 458062 | mark.mehaffey@cambridge.gov.uk |
| Enforcement (Petersfield) | Andy Hine Steve Phillips | 01223 458579 01223 457638 | andrew.hine@cambridge.gov.uk Steve.phillips@cambridge.gov.uk |
| Dog Warden (East area) | Samantha Dewing (Mon-Wed) | 01223 457883 | dogwarden@cambridge.gov.uk |
| Streets and Open Spaces Operations / Commercial | Paul Jones | 01223 458282 | paul.jones@cambridge.gov.uk |
| East Area Operations Team Leader | Richard Woolman | 01223 458282 | richard.woolman@cambridge.gov.uk |
| Recycling Champions | Birgitta Laurent | 01954 713614 | birgitta.laurent@scams.gov.uk |

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084.

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact birgitta.laurent@scams.gov.uk or telephone 01954 713614.